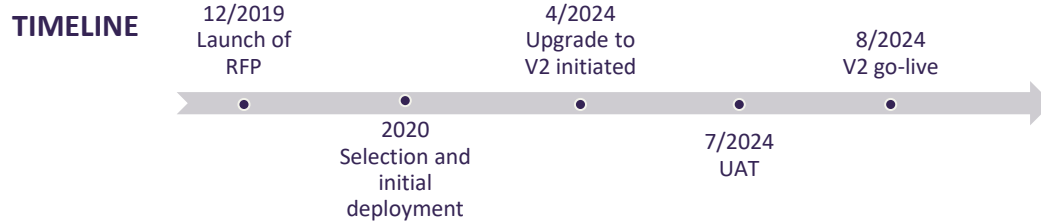


**INITIATIVE** From Mail to Money Mules: Australia Post's Financial Crime Compliance Transformation

**AWARD** Celent Model Risk Manager 2025 for **Anti-Money Laundering**

**EXECUTIVE SUMMARY** As part of its evolution from traditional postal services to digital banking and financial services, Australia Post implemented new AML systems and controls. It deployed Napier AI's Continuum platform in the Microsoft Azure cloud, integrating transaction monitoring, client screening, and behavioral analytics across the organization.

Australia Post is leveraging the system's real-time capabilities to enhance financial crime detection. In terms of societal impact, this enabled AusPost to provide timely suspicious activity information that helped law enforcement dismantle a cross-country money laundering syndicate.



**KEY BENEFITS**

- More than 50% reduction in false positives rates.
- 135% increase in accurate suspicious activity detection.
- 42% reduction in manual reviews, enabling a 190% increase in monthly cases processed.

**KEY VENDORS**  

**READ MORE** Visit [Celent.com](https://www.celent.com) to learn more about this initiative.