

**INITIATIVE** Control Robot Project

**EXECUTIVE SUMMARY** Ziraat Bank automated a key internal control process. Control checkpoints in branches are now reported automatically without need for manual review.

Instead of having Internal Controllers report these checkpoints in their reports, "unmanned" control processes have been designed where findings are entered, responses are received and reports are reviewed by robots.

The project has saved human resources and time. The control robot was developed on the Automation Anywhere platform, a third-party application, with the participation of Internal Controllers and Ziraat Technology staff.

**KEY BENEFITS** Internal Control activities at branches are conducted by directly visiting the branch location. Approximately 600 branches are checked annually in this way. The average control period is 10 days. The primary goal of the project is to reduce the control duration for each branch by 1 day. Consequently, the aim is to save 600 person-days of human resources annually

**KEY VENDORS** Ziraat Technology, Automation Anywhere

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