

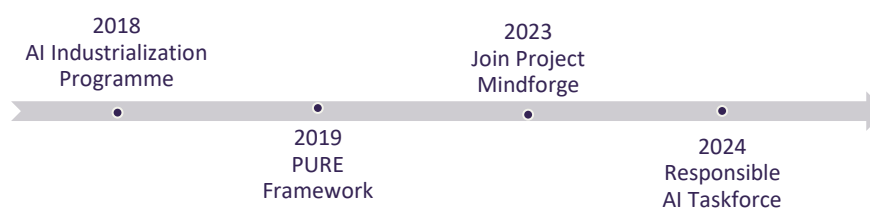
INITIATIVE DBS's Responsible AI and Data Use Framework

**EXECUTIVE
SUMMARY**

DBS Bank's Responsible AI and Data Use (RDU) Framework is a cornerstone of its approach to data and AI governance. It is the practical application of the bank's commitment to ethical innovation and risk management. It governs not just how the bank's data is managed, but how it is used in DBS's AI initiatives. It ensures both data and AI are used responsibly, lawfully, and in accordance with DBS's values.

The framework sustains confidence and trust in the over 800 AI/ML models. In the last year, DBS has used it to roll out over 20 GenAI use cases across the bank.

TIMELINE



KEY BENEFITS

- 20+ practical GenAI use cases reviewed and passed against risk management frameworks with time-to-value for GenAI projects reduced from an average of 18 months to 2-3 months.
- Over 370 AIML use cases deployed within the bank.
- 9000 employees have received GenAI training in 2024.
- Over 118,000 Data and AI governance training modules completed.

KEY VENDORS

The Responsible AI and Data Use Framework was an internally executed project.

READ MORE

Visit [Celent.com](https://www.celent.com/en/insights/dbs-ethical-gen-ai-at-scale) to learn more about this initiative and all of the 2025 Model Risk Manager winners