



## Inspire Claims and ICE InsureTech Press Release – Released 4<sup>th</sup> September 2018

### Inspire Claims implements ICE Claims

ICE InsureTech, part of the Acturis Group, announces that Inspire has successfully implemented ICE Claims.

Inspire Claims', the claims company of new motor MGA Inspire Motor Limited, initial goal was to implement an "in-house" claims capability, allowing significantly better control of the customer experience and claims costs, with possible opportunities to act as a third-party administrator.

Having performed a full review of the marketplace, Inspire made the decision to select ICE InsureTech's ICE Claims System. This decision was based on its proven speed of implementation, the impressive breadth of functionality, and the scalability and flexibility of ICE Claims for future developments.

Having commenced the project discovery phase in October Inspire decided to go-live with the out of the box functionality and integrations "as is", using the business user configuration capabilities of ICE Claims to tailor their claims management processes.

In parallel Inspire also commissioned ICE to provide a single data warehouse consolidating both ICE Claims & external policy data as a key foundation for its business operations.

Speaking about the implementation, **Matt Rawling**, Managing Director, Inspire Claims and ex-Director at BGL Group, said: "Setting up the new MGA meant that a collaborative approach was key to the success of the ICE Claims implementation. We are able to provide our customers with a first-class claims experience, which will positively impact our service levels and bottom line and those of our insurers."

**Andrew Passfield**, Chief Executive Officer at ICE InsureTech added: "We are delighted that this recent ICE Claims implementation has delivered against the core customer goals. Inspire Claims now benefit from the flexibility that our software provides, enabling them to adapt their claims processes as their business needs change."

### About Inspire Claims Limited

Inspire Claims Limited is a start-up claims handling business, initially providing claims handling services to Inspire Motor Limited and its insurers. It will perform cradle to grave claims handling capabilities across the full claims customer journey using market leading software and supplier partners. With a philosophy of pro-active claims handling, including the use of telematics data and alerting, it will have a focus on delivering the best outcomes for the customer and its insurer partners.

### About ICE InsureTech:

ICE InsureTech, part of the Acturis Group, is a market leading specialist software provider to insurers, MGAs, claims administrators and accident management companies. The ICE products are enterprise-grade modular software solutions for the management and processing of insurance claims, policies, billing and rating, with integrated analytics – comprising ICE Claims, ICE Policy, ICE Billing, ICE Rating, ICE Analytics and ICE Digital. It is a complete end to end solution that can be implemented in very short timescales – delivering immediate benefits to your business. The ICE solution is fully IoT enabled, covering all lines of business, including connected car/telematics and connected property, across both personal and commercial insurance. For more information, please visit [www.iceinsuretech.com](http://www.iceinsuretech.com) Follow us on twitter @ICEInsureTech

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