

We research and apply emerging technologies to deliver business benefits for our customers.



Macaw[®]

Macaw[®] is an insurance platform consisting of more than thirty different components, built over free, open-source, community-edition platforms.

Macaw[®] supports end to end insurance operations and can cater to requirements around:

- Multiple types of insurance products.
- Multiple channels:
 - On-line
 - Direct
 - Tied agents
 - Brokers
 - Bancassurance
 - Retail partners
- Multiple devices including mobile phones and tablet computers.
- Multiple stakeholders including customers, service providers, sales-force and management.

Macaw[®] is implemented by several insurers in Indian sub-continent, the Gulf Council of Countries and the United States of America.

Solutions

- **Insurance front office**
 - Customer relationship management
 - Campaign management
 - Lead management
 - Business acquisition
 - Quotations and illustrations
 - Collections and payments
 - New policies and renewals
 - Policy servicing requests
 - Claims intimation and enquiries
- **Sales-force management**
 - Agency setup and pre-licensing
 - Commissions
 - Sales-force performance review
- **Self-service solutions**
 - In mobile and in web portals
 - For customers and sales-force
 - For surveyors and garages
- **Insurance back office**
 - Policy servicing
 - Claims
 - Reinsurance
 - Accounting
- **Analytics and reports**

Customer experiences



A leading Takaful provider in GCC (implemented Macaw© Mobile)

"Nest Innovative Solutions helped us to launch the first-ever Mobility Solution for renewals in the region. They have a good product and have demonstrated proactiveness, flexibility and willingness to work with us through all different situations".

A leading Nonlife Insurer in S.E. Asia (implemented Macaw© for Back-office)

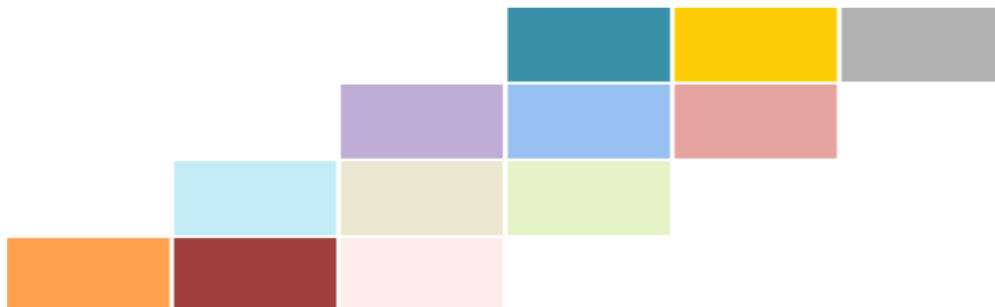
"Nest has been our partner in the journey of modernizing IT platforms. Their product claims of latest technology advantages resulting in cost savings. The business processes associated to non life insurance business demonstrate a unique customer-centric way of processing Insurance business".

A regional Takaful provider in GCC (implemented Macaw© CRM for Sales and Service functions for all products)

"We have always differentiated ourselves by providing superlative Customer Service. The Macaw© platform, that we use for all our CRM needs across sales and servicing, has been very useful for us. This CRM is tailored for insurance operations, and cost-effective in comparison to other similar ones. We appreciate the effort and never-say-die attitude of Nest Innovative Solutions."

A leading Insurer in GCC region (implemented Macaw© Mobile)

"Nest has been our partner in some of the tactical initiatives in our journey of mobilization. They have delivered the projects on time and worked along with our in-house team towards a successful implementation".



Contact us at info@nest-is.com
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