

Leading the market in
governance, risk, and
compliance software

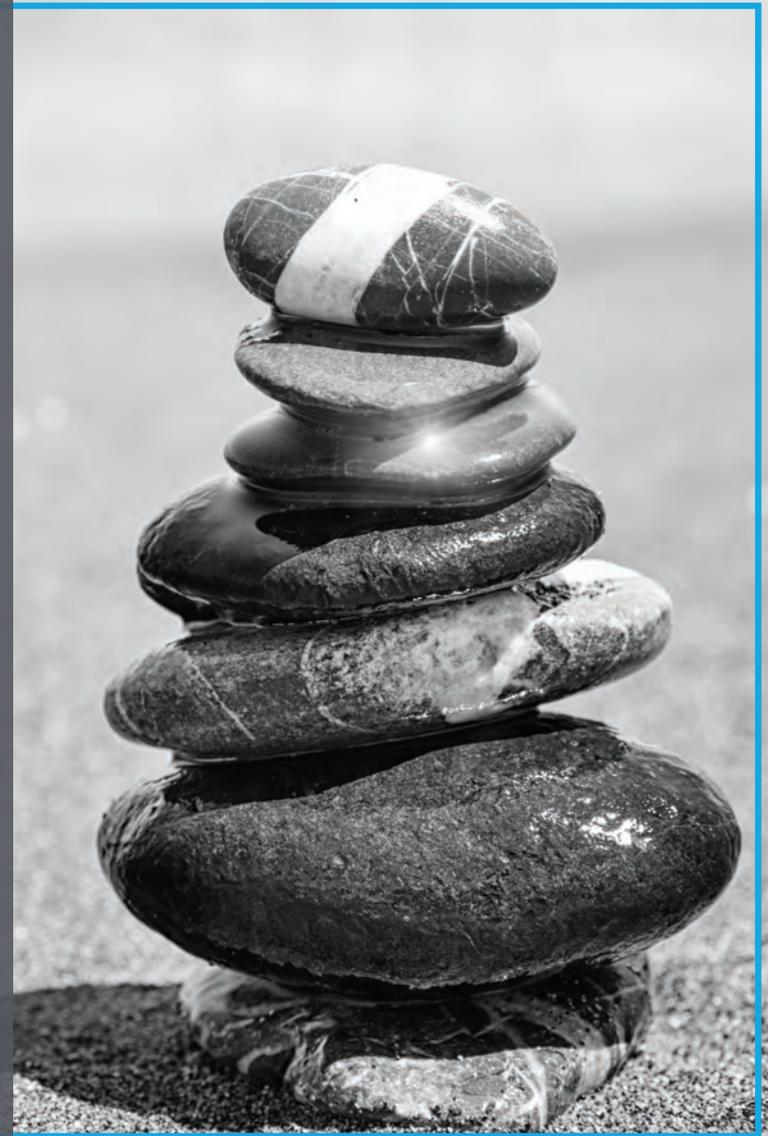


In an increasingly transparent world where organizations are judged and measured based on social expectations of corporate behavior, the narrative around governance, risk, and compliance (GRC) is shifting.

GRC is no longer simply about monitoring regulatory compliance or managing known risks. It's about sustaining an organization's social license to operate - ensuring that business practices, operating procedures, and corporate actions are acceptable to employees, stakeholders, and the public at large.

In other words, what matters today is integrity - acting in accordance with core values, ensuring that an organization's words and deeds are aligned. Integrity is the foundation on which enterprises build satisfied clients, engaged workforces, and successful brands.

MetricStream's mission is to enable each customer to perform with integrity. Through our GRC apps, platform, and services, we help enterprises drive exceptional business performance in a way that is aligned with their core values and mission.



WHY METRICSTREAM

MARKET-LEADING ENTERPRISE GRC APPS

MetricStream GRC apps address a wide range of GRC use cases across industry verticals, enabling organizations to easily scale up their GRC program as their requirements evolve.

SECURE GRC CLOUD

Our GRC Cloud leads the way in enabling enterprises to deploy GRC apps in a fast, simple, and scalable manner. Based on a multi-instance architecture, the GRC Cloud offers each customer a dedicated, secure server environment.

NEW WAVE OF GRC TECHNOLOGY

MetricStream's technological innovations include a next-generation M7 GRC Platform, as well as M7 apps, mobile capabilities, GRC Cloud, and risk intelligence tools that are further enhanced by continuous monitoring capabilities, artificial intelligence, and advanced analytics.

COMMITMENT TO CUSTOMER SUCCESS

MetricStream supports customers at each stage of their GRC journey through services such as implementation, support, training, certification, and a GRC Journey[®] methodology.

GLOBAL PARTNER ECOSYSTEM

MetricStream partners with leading consulting and technology firms who help customers build robust GRC strategies and frameworks, while also delivering GRC content and other synergistic services, including implementation, support, and training.

LARGEST GRC COMMUNITY

Our thriving industry and customer communities, including ComplianceOnline.com and MetricStream special interest groups (mSIGs) provide various opportunities for GRC professionals to exchange knowledge, collaborate, and learn from each other.

GLOBAL RECOGNITION

In 2018, MetricStream was recognized by multiple industry analysts: we were cited as a leader in the Forrester Wave™: Governance, Risk, and Compliance Platforms, Q1 2018; we were also positioned as a leader in the 2018 Gartner Magic Quadrant for Integrated Risk Management.

CUSTOMERS ACROSS INDUSTRIES

MetricStream's customers range from Fortune 500 and Global 2000 companies, to government agencies and international organizations. We serve multiple industries, including banking and financial services, health care, life sciences, retail and consumer goods, high-tech, manufacturing, automotive, energy, and food and beverages.



GRC APPS ///

MetricStream GRC apps are designed to streamline and automate GRC processes, as well as deliver the GRC intelligence that enterprises need to make informed business decisions. The apps are built on MetricStream's M7 GRC Platform that enables customers to drive exceptional performance through GRC that is pervasive, intelligent, and delivered on the cloud.

MetricStream apps address a range of GRC requirements:

Risk Management

- Enterprise risk management
- Operational risk management
- Business continuity management

Compliance Management

- Compliance management
- Regulatory engagement management
- Regulatory change management
- Policy and document management
- Survey management

Third-party Management

Audit Management

- Internal audit management
- SOX compliance management

IT and Cybersecurity

- IT risk management
- IT compliance management
- Threat and vulnerability management

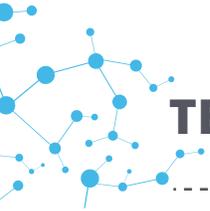
Quality Management

- Operational audit management
- NCM and CAPA management¹

M7 offers:

- A user experience that is intuitive and personalized
- Configurability, delivering GRC how you need it
- Mobility and layering that brings GRC to where you are
- Reporting and analytics for better insights and better decisions
- Architecture that is faster, leaner, and ready for the future

¹NCM – Non-conformance management; CAPA – Corrective action, preventive action



TECHNOLOGY

At MetricStream Labs, we're continuously developing new technologies to support and strengthen our customers' GRC programs. Apart from our GRC apps, our innovations include:

MetricStream GRC Data Model:

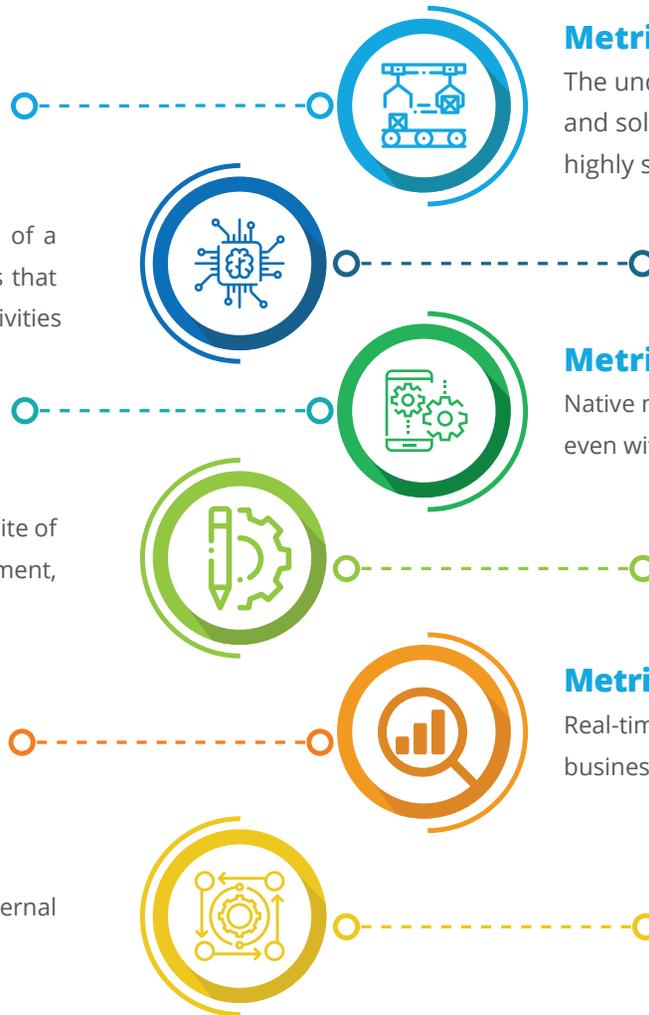
A flexible and extensible data model comprised of a comprehensive set of libraries and visualizations that act as the foundation for all downstream GRC activities

MetricStream AppStudio:

A web-based development environment with a suite of high-level building blocks for GRC app development, configuration, deployment, and maintenance

MetricStream Infolets:

A data integration engine that connects to external systems to capture, integrate, and process data



MetricStream GRC Platform:

The underlying infrastructure that unites our apps and solutions, and provides an integrated and highly scalable GRC architecture for our customers

MetricStream Mobile Apps:

Native mobile apps to manage GRC processes on-the-go, even without network connectivity

MetricStream Reporting and Analytics:

Real-time risk intelligence and big data analytics to drive business strategy



SERVICES ///

Our global team of skilled GRC consultants and experts works closely with customers to ensure that MetricStream apps are deployed as quickly as possible. Our team has managed hundreds of successful implementations worldwide, and brings years of experience in GRC processes, solutions, and technology. Our services include:

Implementation:

Implementation services and methodologies to take our GRC apps live, accelerating time-to-value, and simplifying user adoption

Training and Certification:

World-class training programs for customers, partners, and developers provided through the MetricStream University (MSU)

Customer Support:

Round-the-clock support and expertise to quickly resolve customer questions or issues

GRC Journey:

A methodology of working closely with customers to build a step-by-step blueprint for their GRC program based on the best practices and insights from our most successful customer journeys

PARTNERS ///

To deliver solutions to customers across regions, MetricStream partners with multiple firms in the areas of:

Consulting and Implementation:

Providing powerful and scalable solutions, tools, and business processes to lead customers on a successful GRC Journey

Technology and Content:

Leveraging the MetricStream GRC Platform to develop and deliver innovative products that integrate technology and content

Value-Added Re-Selling:

Integrating complementary products with MetricStream GRC apps to provide greater value to markets

COMMUNITIES ///

MetricStream offers multiple forums to connect with the global GRC professional community and fellow users of MetricStream apps and solutions. Participants have the unique opportunity to expand their GRC skills and knowledge, build GRC apps using MetricStream's intuitive tools, and stay updated on the latest GRC content and news. Our communities include:

MetricStream Special Interest Groups (mSIGs):

User groups led by passionate MetricStream customers who share best practices, and discuss their product roadmap and adoption of various GRC apps and technologies

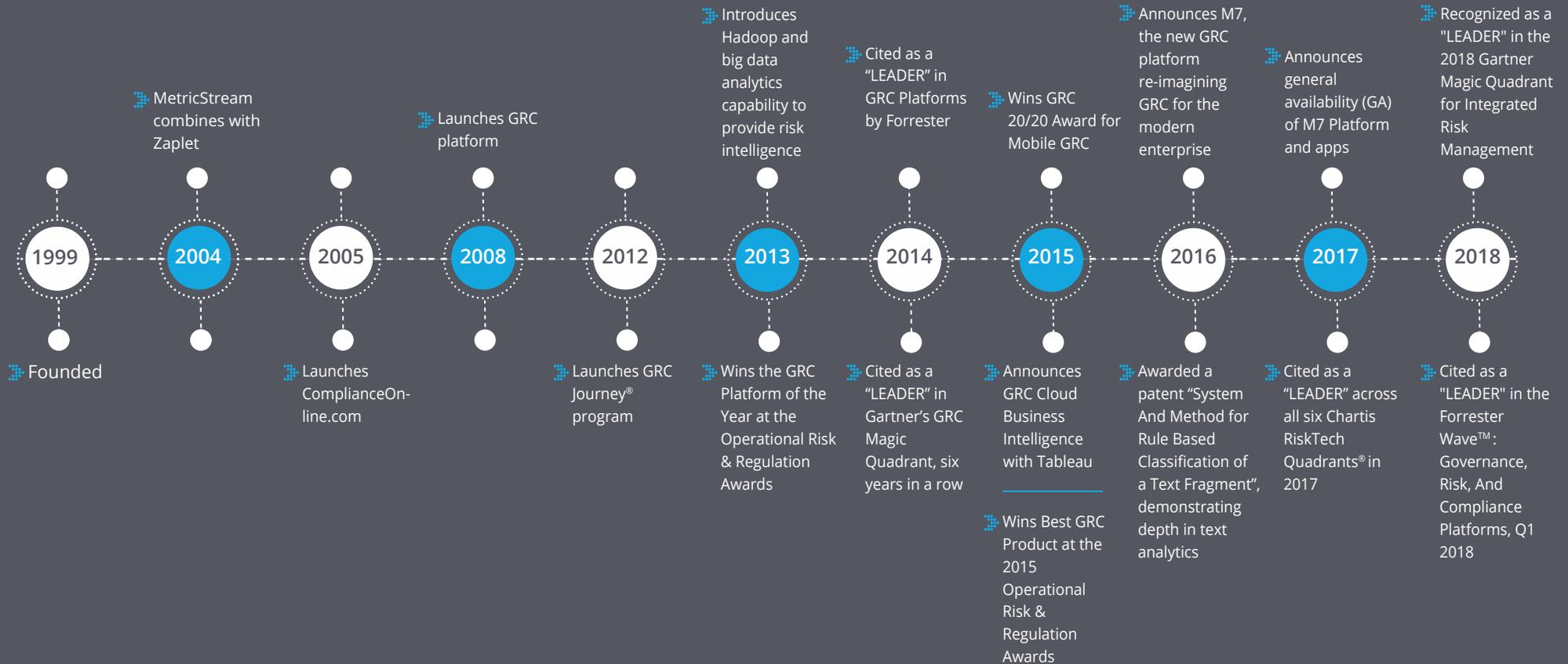
GRC Summits:

MetricStream-hosted events that bring together business and government leaders from around the world to meet, learn, and share GRC trends, challenges, and success stories

ComplianceOnline:

The largest advisory network and online community of GRC professionals and experts with easy access to information, best practices, and training products and tools

METRICSTREAM AT A GLANCE





About MetricStream

MetricStream is the independent market leader in enterprise cloud applications for governance, risk, compliance (GRC), and quality management. MetricStream apps and software solutions improve business performance by strengthening risk management, corporate governance, regulatory compliance, audit management, vendor governance, and quality management for organizations across industries, including banking and financial services, health care, life sciences, energy and utilities, consumer brands, government, technology, and manufacturing. MetricStream is headquartered in Palo Alto, California, with an operations and GRC innovation center in Bengaluru, India, and sales and operations support in 12 other cities globally. (www.metricstream.com).

US: +1-650-620-2955
+1-212-363-2955

UK: +44-203-318-8554
India: +91-(0)80-4049 6600

© 2018 Copyright MetricStream
All rights reserved.