

**A GREAT PERFORMANCE
RELIES ON SKILLS,
PASSION AND CARE.**

SUPPORTING THE INSURANCE INDUSTRY WITH A COMPLETE RANGE OF INFORMATION SERVICES AND SOLUTIONS FOR RISK MANAGEMENT AND FRAUD PREVENTION.

INSURANCE BUREAU SERVICES TO IMPROVE FRAUD AND RISK MANAGEMENT THROUGHOUT THE CUSTOMER LIFECYCLE

CRIF Decision Solutions delivers a suite of services specifically developed for the UK insurance industry, allowing insurers and delegated authorities to validate the claims history of individuals in relation to **motor**, **home** and **personal injury**.

The information system helps identify instances where further investigation is required at either the **quotation**, **underwriting** or **claims stage**, as well as **vehicle hire monitoring**.

With the ability to load, search and amend claims in real time, the bureau provides immediate benefits in the prevention and detection of fraud, and in the claims handling process.

REAL TIME FRAUD INVESTIGATION, MAKE IT QUICKER AND EFFICIENT IN ONE SCREEN

Thanks to the CRIF Decision Solutions' Fraud Investigation tools, investigators and fraud investigation teams are able to undertake real time single entry searches **across the CUE motor, home and personal injury databases** (Claims and Underwriting Exchange Register), performing queries based on complex fuzzy matching principles.

Additional **best of breed data sets** are made available in one screen, reducing the time of collection and integration of key facts to enrich the investigation.

Delivering operational efficiencies, the tools are designed to be intuitive and user-friendly helping to make a case **investigation quicker** and more effective reducing the exposure to organised and opportunistic fraud.

EFFECTIVE ID VERIFICATION SOLUTIONS TO HELP PREVENT FRAUD

CRIF Decision Solutions provides electronic tools to help insurance companies **know their customers better**. By checking the identity of an individual and having a comprehensive view of their personal profile, the user can **manage business risks**, confidently conduct due diligence for **anti-money laundering purposes** and **effectively prevent fraud**. The ease and speed information can be accessed from our systems will positively impact business and operational decisions.

VEHICLE VERIFICATION TO INSTANTLY CHECK THE PROVENANCE AND THE IDENTITY OF A VEHICLE

CRIF Decision Solutions' Vehicle Verification services allow you to **confidently confirm the identity of a vehicle, registered keeper** and uncover if there is outstanding finance, serious accident damage or if the vehicle is recorded as stolen or 'clocked'. Combining and interpreting data from government agencies, industry bodies, private organisations, the police and the general public we can help you with improved accuracy and integrity of vehicle related data.

AUTOMATED WORKFLOW SYSTEMS TO RESTRUCTURE AND OPTIMISE PROCESSES

CRIF Decision Solutions supports government bodies and insurance companies with flexible and customised electronic workflow systems. Immediate access to all information on cases eliminates the need to double key, significantly reducing errors and costs. The systems **minimise** the amount of **manual effort** required to handle relevant information, **streamline** and **standardise processes** while **reducing resource overheads** and **costs**.

ABOUT CRIF DECISION SOLUTIONS LTD.

Established in the UK in 1997, CRIF Decision Solutions Ltd. is part of the CRIF Group. The company provides added-value solutions, consumer profiling and information services for the UK legal professions and insurance industry to support decision management and fraud prevention. It is also the outsourcer appointed by Claims Portal Ltd. to operate the RTA, EL and PL portal. CRIF is a global company specialising in the development and management of credit reporting, business information and decision support systems. Established in 1988 in Bologna (Italy), CRIF has an international presence, operating over four continents (Europe, America, Africa and Asia).



CRIF Decision Solutions Ltd.

16 High Holborn - London WC1V 6BX - UK

Tel. +44 (0) 208 616 7281 - Fax +44 (0) 208 616 7499

www.crif.co.uk - info.uk@crif.com

Italy | USA | UK | Ireland | Czech Republic | Slovak Republic | Poland
Switzerland | Austria | Germany | Russia | Slovenia | Turkey | Tunisia | Egypt
Tajikistan | Azerbaijan | Jordan | UAE | China | Taiwan | Philippines | Malaysia
India | Republic of Singapore | Indonesia | Vietnam | Mexico | Jamaica