



# Claims

## Comprehensive Claims Processing

**THE CLAIMS ADMINISTRATION MODULE** handles the claims process efficiently. It optimizes claim processing while enforcing policy rules and regulatory governance. The result is a controlled and agile environment for meeting business needs, allowing accurate and seamless claims processing.

This module allows for quick and comprehensive claim processing with a range of user benefits, including automatic pre-processing of policyholder information with limits and deductibles, as well as consistent decision making and the ability to leverage senior staff expertise. Insureds and agents alike will benefit from highly accessible claims information and real time updates.

— **POLICY RULE ENFORCEMENT** —  
— **CLAIMS PROCESS OPTIMIZATION** —  
— **REGULATORY GOVERNANCE** —



**QUICK  
AND ACCURATE  
PROCESSING**

### FEATURES INCLUDE:

- Intuitive and flexible FNOL for call centers, carriers, agents, and insureds
- Role based authority permissions
- Configurable, automated workflows
- Rules based enforcement of policy and coverage limits
- Escalation management
- Adjustor workload assignment and management
- Full diary notes, task management and tracking capabilities
- Named storms, CAT tracking and handling
- Salvage, subrogation, and recoverable tracking
- Integrated correspondence, claim letters and forms
- Multiple payment options; single payment across multiple reserves
- Extensive vendor management and 1099 capabilities
- OFAC compliance
- Scheduled check creation