

## INCENTAGE PROCESS COCKPIT

Incentage makes sure you spot even the smallest fugitive.

Message flow automation gets rid of many potentially serious problems. But what about situations in which a message is expected but doesn't appear? Who will spot that? IPC will. Its acuity and regime of total control give you peace of mind and a superior perspective.

The Incentage Process Cockpit masters all messaging processes and losslessly monitors traffic. It gives you the assurance of having your communication under control.



Now, elusive anomalies and outliers don't stand a chance.

### IPC Incentage Process Cockpit

### Damage prevention instead of damage detection!

#### MANAGE THE OPERATIONAL RISK OF MESSAGING WITH IPC

Incentage Process Cockpit (IPC) gives you unprecedented control over automated business activity processes and service quality. IPC Business Activity Monitoring (BAM) alerts immediately if there is a business transaction blocked or if performance is below agreed SLAs anywhere in your IT infrastructure. IPC protects you from reputational and financial damage.

#### BUSINESS ACTIVITY AND SERVICES MONITORING - BAM AND BSAM

Many institutions in the financial industry seem to be flying blind with regards to their message flows. Automated high-level monitoring of global and all-embracing message flows on a real-time basis, with drill-down facilities wherever and whenever needed, are not the order of the day.

- Would you like to know if messages are late, if a queue is building up, if there is a message traffic jam, if there are "non events" - all with a single and simple monitoring GUI that provides visual and electronic alerts and automated escalation procedures for any action defined by you ... but can't because the necessary infrastructure is not in place?
- Monitoring infrastructures available today are often cumbersome - more often than not based on batch operations, lacking any visual or electronic alerts, and seldom offering facilities to find out where or why a defaulted message or jammed message queue is hanging.
- Process flows are often spread across multiple business units both inside and outside the organisation and some processes are even outsourced. New business models create the need for new business activity monitoring models.
- SLAs in messaging and business flow management have to be measured against their target levels, but hardly any monitoring application is in a position to measure the timely behaviour of business flows.

**HIGHLY SCALABLE MESSAGE MONITORING WITH SMART SENSORS**

The Incentage Process Cockpit has the flexibility to monitor and control any business process, information flow or systems of an infrastructure, including in-house developed systems, package solutions and industry systems.

Users are informed of the quality and completeness of freely configurable events. Business partners can be assessed by the quality of their processes. Infrastructure components can be analysed for their availability and quality.

The Incentage Process Cockpit collects information flows, statuses and events, processes this information and provides a view of the business activity from different angles:

- uniform monitoring and alert generation
- status monitoring and aggregation of system infrastructure
- data and information flow monitoring and process control
- performance optimised partial parsing
- automatically generated documentation
- no programming required
- easy to learn and use
- reliable and efficient

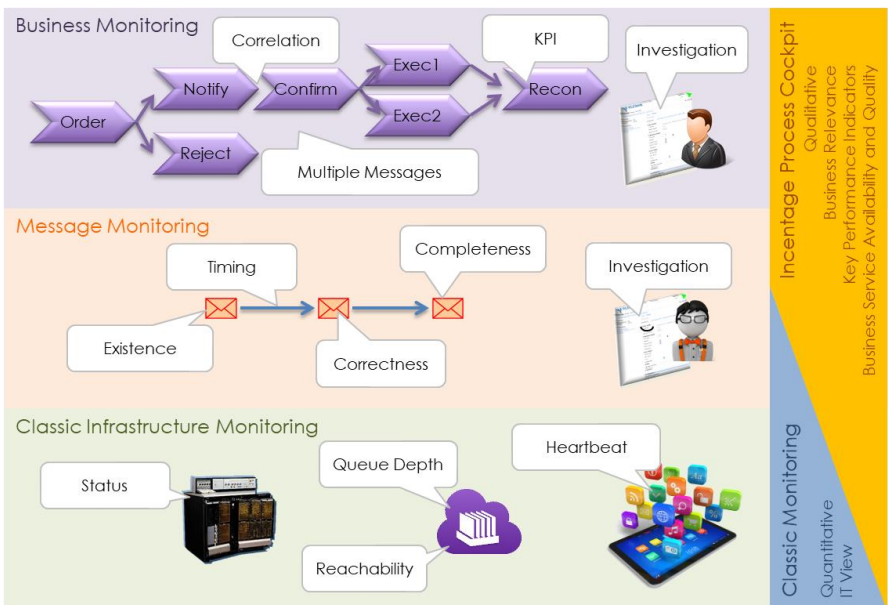


Illustration: IPC Business Monitoring

**Welcome to the world of financial messaging!**

Incentage is a worldwide leader in messaging solutions for the financial services industry.

The hottest Incentage solutions:

- IMS Incentage Middleware Suite - The message STP guarantor
- ISB Incentage Service Bus - The message orchestrator
- IPC Incentage Process Cockpit - The message controller
- ITA Incentage Test Automation - The messaging regression tester
- Address Book for BIC, LEI, DN, SSI etc.
- Corporate Actions
- CSD Suite
- Intraday Liquidity Monitoring
- Managed Transformation Services
- Compliance and STP Screener
- T2S
- and more

**THE BENEFITS**

- Prevent damage rather than detecting damage at a later stage.
- IPC provides a business view by measuring business relevant aspects.
- BAM with IPC means not only tracking of events but also instantaneous comparison of current situations with thresholds and expectations. This way IPC can isolate critical aspects immediately and escalate situations that require attention.
- IPC collects information flows, statuses and events, processes this information and provides a view of the business activity from different angles.
- IPC reduces costs, financial risks and reputation risks and increases speed of operations, flexibility and data quality. It avoids problems proactively and helps to establish risk management procedures for messaging and business process flows.