ice
ACTURIS GROUP

Insurance Technology and Innovation

DISCOVER ICE INSURETECH'S AWARD WINNING INSURANCE SOFTWARE SOLUTION

ICE InsureTech, part of the Acturis Group, is a market leading specialist software provider to insurers, MGAs, claims administrators and accident management companies, with an established reputation that has been built over the past 15 years.

XCELENT Technology 2017

ICE Claims retains the XCelent Technology Award

Our ICE products are enterprise-grade modular software solutions for the management and processing of insurance claims, policies, billing and rating, with integrated business intelligence and insurance analytics.

We know legacy insurance management systems are not up to the business challenges of today – let alone tomorrow. They're poorly integrated, both with your other internal systems, and with the wider world of your customers, partners and industry regulators.

That's why we created and developed ICE – better, more integrated insurance software, designed for tomorrow's challenges. It's a complete end to end solution that can be implemented in very short timescales – delivering immediate benefits to your business.

The ICE solution is also fully IoT enabled, covering all lines of business, including connected car/telematics and connected property, across both personal and commercial insurance.

The award winning ICE solution is helping many of today's most forward-thinking insurers, MGAs, claims administrators and accident management companies transform for the insurance future.

ICE INSURANCE SOFTWARE SOLUTIONS

Comprehensive end to end insurance solution
Underwriting, policy administration, assistance and claims handling are all supported on the same comprehensive application.

Ease of Use
Our flexible software comes with tools to enable business user-configurability, empowering businesses to manage change quickly, significantly reducing IT costs and timescales.

Award winning solution
Our award winning ICE Claims solution is one of the UK's leading implemented claims solutions, rich in functionality, across all lines of business.

Digital platform
A technologically-advanced scalable digital solution that is quick and easy to implement, delivering to end customer applications.

Integrated MI
An integrated MI reporting system including a suite of reports and dashboards to measure operational efficiency & financial performance.

Industry leading modular design
Individual software modules available to support every participant in the market.

INDUSTRY LEADING FUNCTIONALITY PACKAGED INTO FLEXIBLE MODULAR APPLICATIONS

ICE Policy

- **End to end policy management** - Follow a policy through its complete lifecycle from quote to issue to renewal to claim administration.
- **Multi-language/multi-currency** - ICE solutions support interactive multi-language and multi-currency configurations.
- **Robust product building capabilities** - Multiple scheme and product configurations enable new schemes/products to be effective in hours rather than months, and accelerating their speed to market.
- **Multi-channel distribution** - Delivers user configurations for various set ups including insurer direct, broker sold, TPA and service provider.

ICE Claims

- **End to end claims management** - Intuitive and configurable FNOL process with automated validation and integrated financials, enabling fast and accurate claims management.
- **Integrated workflow and process management** - ICE solutions include the most comprehensive process optimisation and workflow management rules available.
- **Intuitive and responsive user interface** - A modern user interface that enables staff to be more effective in day to day tasks, and to be trained more quickly.
- **Integrated Supplier Network** - Full integration to preferred supplier and services network, providing complete process visibility.

ICE Analytics

- **Integrated MI and Dashboards** - ICE Analytics delivers pre-built Policy and Claims reports along with comprehensive live business performance dashboards to monitor SLAs.
- **Data Warehouses** - ICE Analytics contains its own data warehouse application and can also provide data to other corporate warehouses as required.
- **Real time reporting** - Using dashboards, reports, filters and gauges, ICE Analytics can display data that helps users instantly identify important trends, both positive and negative.
- **Power BI** - Provides powerful mapping, Q&A and visualisation through natural language querying.

ICE Digital

- **B2B or B2C digital platform** - ICE Digital is an advanced end to end B2B or B2C digital platform consisting of an open business API and portal application.
- **Broker portals** - ICE Digital broker portals deliver a robust and effective partner trading platform.
- **Customer portals** - The ICE Digital customer portal enables access to meaningful information, anytime, anywhere and on any device.
- **Easily integrated** - ICE Digital is integrated to ICE Policy and ICE Claims but can easily be integrated with other back office administration systems.

ICE Rating

- **Powerful proven solution** - ICE Rating is a powerful and flexible solution that can cost effectively scale to meet the variable demands of evolving market conditions.
- **Underwriting excellence** - More than just a rating engine, with its revolutionary approach towards automatic underwriting and incorporating 'what-if' scenarios all in real-time.
- **Speed and Integration** - ICE Rating is super-fast at what it does. Our Cloud based approach ensures that performance is constantly maintained.
- **Data enrichment** - ICE Rating can incorporate information from any accessible data enrichment service, such as anti-fraud, driving behaviour and real-time 'gaming' through multiple aggregators.

ICE Billing

- **Fully automated billing cycle** - Ledger based accounting solution for a fully automated billing cycle, featuring payment and receipt management, policy and agency billing and full bordereau reconciliation.
- **Channel agnostic billing** - ICE Billing provides effective and efficient financial accounting for all insurance channels including direct, intermediary and third-party service providers.
- **Enterprise integration** - ICE Billing is fully integrated with the online market standard e-reconciliation tool, ARC, but can also be integrated with any corporate general ledgers and other accounting systems.
- **Receivable management** - Manual and automated receipt processing with automated allocation, unallocated management and alerts for non-payment.

ICE InsureTech's Insurance Suite (ICE) offers proven solutions for the insurance industry.

The ICE product suite is a market leading, modern solution that can be implemented quickly, delivering immediate business and customer benefits.

For more information:

Email: sales@ICEInsureTech.com
Call: +44 (0)1276 600577
Visit: www.iceinsuretech.com