

Model Bank 2020 Nomination Worksheet

DATE OF SUBMISSION (DD/MM/YYYY)*

TITLE OF INITIATIVE*

FINANCIAL INSTITUTION (FI) INFORMATION*

FI Name*

FI Type*

Choose from (pull down list):

- Bank
- Credit Union
- Specialty Institution (e.g., Building Society, Savings Bank, Thrift)
- Other (e.g. Fintech/ 3PP, card issuer/ acquirer)

FI Size (Total Assets)*

Choose from (pull down list):

- Tier 1 - US \$500 billion and more
- Tier 2 - US \$100 billion to US \$499.9 billion
- Tier 3 - US \$50 billion to US \$99.9 billion
- Tier 4 - US \$20 billion to US \$49.9 billion
- Tier 5 - US \$1 billion to US \$19.9 billion
- Tier 6 - Under US \$1 billion

Region*

Choose from (pull down list):

- Africa
- Asia Pacific
- Europe
- Latin America
- Middle East
- North America

Country* (where initiative was implemented or FI HQ for multi-country initiatives)

Model Bank 2020 Nomination Worksheet

FI Contact Name*

FI Contact Position*

FI Contact Email*

FI Contact Phone*

ADDITIONAL MATERIAL

Are you submitting any supplementary documents (e.g. presentations, screenshots, videos)*

Y/N

- If Yes, upload file(s)

Model Bank 2020 Nomination Worksheet

SUBMISSION DETAILS (All Fields Mandatory)

Initiative Synopsis

A very brief summary of the initiative (no more than 100 words)

Opportunity: Project Background and Rationale

Describe the business need for the initiative. Why did you embark on the initiative? What opportunities did you see in the market? What problems were being experienced? What were the drivers and targets or desired outcomes? Who was the Executive Sponsor?

Solution: Detailed Description of the Initiative

What solution did you design to achieve the desired outcomes? What technology did you use? What process or organisational changes did you implement?

Innovation Highlights

What was especially innovative about the initiative, e.g. new technology, ways of using it, approach, etc.?

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Technology or Implementation Excellence

How complex was the project? What were the biggest challenges and how did you overcome those?

Delivery Team and Ecosystem Partners

Internal team: size of the core team, key departments involved

External resources: technology vendors, professional services firms, Fintech partners

Timelines

Project start, key milestones, go-live date

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Results: Demonstrable Quantitative Business Benefits to You (the FI)

E.g., Increase in revenue or client numbers, productivity enhancement, cost or risk reduction, etc.

Results: Key Business Benefits to Your Clients

E.g., improved user experience, reduced turnaround time, better products/ functionality, etc.

Results: Other Benefits

E.g., positive client feedback, social media buzz, other business benefits that might be too hard to quantify.

Key Lessons Learned and Future Plans

What were the critical success factors? What would you differently next time? How do you intend to build on the initiative's success going forward?

Model Bank 2020 Nomination Worksheet

LEAD SOLUTION PARTNER (VENDOR/ CONSULTANCY/ IT SERVICES/ BUSINESS PROCESS SERVICES) (OPTIONAL)

This optional section includes information on the lead partner who played a key role in developing/implementing the initiative.

Firm Name

Contact Name

Contact Position

Contact Email

Contact Phone

- I confirm that I have read and understand the Model Bank Award Winners Privileges and Responsibilities